

**HURRICANE KATRINA
GOVERNOR'S OFFICE RESPONSE OPERATIONS
INFORMATION / KEY CONTACTS LIST**

RESPONDING TO QUESTIONS

Coast Guard Search and Rescue –

Emergency Calls only 1-800-323-7233

General Volunteers – call 211 for anyone wanting to volunteer

From cell phones *211

Out of State 1-800-749-COPE

Medical Volunteers - OPH is coordinating all medical professionals, etc at 225-763-5763 or 225-763-5762

Boats – contact Wildlife and Fisheries at (225) 765-2706 or 1-800-256-2749

Buses - In order to facilitate bus coordination, we need to evaluate the legitimacy of the bus services being offered.

To do so, ask the following questions:

1. How many people can the bus hold?
2. Where is the bus currently located?
3. Is the driver an experienced, professional bus driver?
4. Will you have any additional assistance available on the bus for the sick or those with special needs?
5. When is the bus available, and for how long?
6. What is the fuel capacity of the bus, and what mileage per gallon does it cover?

*** Finally, ensure that the caller will arrange to have at least two local law enforcement agents (i.e. sheriff's deputies) traveling on the bus. They should not expect for us to provide law enforcement, but the safety situation here is obviously uncertain.

For now, we will follow the same protocol that we have to this point—the staff at the workforce commission will collect and prioritize bus service offers from us. Please ensure that tomorrow they receive any offers you have collected tonight. Put the callers on standby for a return call as soon as we can ID specific bus service needs

Aircraft – call 342-2462

Information about damaged areas – call the local OEP numbers below

ASCENSIONPARISHOEP:225-621-8360

EBRPARISHOEP:225-389-2100

WBRPARISHOEP:225-346-1577

LAFOURCHEPARISHOEP:985-537-7603

LIVINGSTONPARISHOEP:225-686-3066

ORLEANSPARISHOEP:504-415-1158

ST. BERNARDPARISHOEP:504-278-4267

ST. CHARLESPARISHOEP:985-783-5050

ST. JOHNPARISHOEP:985-652-2222

TANGIPAHOAPARISHOEP:985-748-3211

TERREBONNEPARISHOEP:985-873-6357

Calls about Prisoners – All prisoners in the greater NO area evacuated safe and sound. There will be no hotline through Corrections for additional information. At this point the inmates have been spread throughout the state and will be returned when it is safe to do so.

Calls about Children in Detention Centers or in OYD Custody –

For youth information on youth who have been displaced from parishes affected by Hurricane Katrina please call 225-287-7988; 225-287-7955 or 225-287-7900 between the hours of 7:30 am and 4:30 pm.

After hours call 225-287-7953 and leave a message with all pertinent information. The call will be returned as soon as possible.

Evacuees in Need of Dialysis – call 225-387-1333

Donations

Red Cross 1-800-HELP NOW, 1-800-435-7669... All shelters need cots, blankets, and personal items

www.shareyourhome.org or 888-827-2525 for those willing to provide housing

Louisiana Disaster Recovery Foundation

The governor has established this foundation to collect and distribute donations to private and public entities for disaster relief for losses and/or damages brought on as a result of Hurricane Katrina.

Contact information:
1201 North Third Street, Suite 7-240
P.O. Box 94095
Baton Rouge, LA 70804-9095

Phone: (225) 342-7000
Fax: (225) 342-1057

Contact either Maris LeBlanc or Jean Vandal for information and assistance.

Application has been made for nonprofit status and exemption under Section 501(c)(3) of the Internal Revenue Code and approval by IRS is expected shortly.

Website to accept credit card donations and provide other information is under construction and will be linked to the "http://www.louisiana.gov" website.

Public Schools Employees Information Hotline- 1-(877) 771-5800
(Orleans Parish School System)

Other Faith-based Organizations for Donations

Operation Blessing 1-800-436-6348
America's Second Harvest 1-800-344-8070
Adventist Community Services 1-800-381-7171
Catholic Charities, USA 703-549-1390
Christian Disaster Response 941-956-5183 or 941-551-9554
Christian Reformed World Relief Committee 1-800-848-5818
Church World Service 1-800-297-1516
Convoy of Hope 417-823-8998
Lutheran Disaster Response 800-638-3522
Mennonite Disaster Service 717-859-2210
Nazarene Disaster Response 888-256-5886
Presbyterian Disaster Assistance 800-872-3283
Salvation Army 1-800-SAL-ARMY (725-2769)
Southern Baptist Convention -- Disaster Relief 1-800-462-8657, ext. 6440
United Methodist Committee on Relief 1-800-554-8583

Mail Service - The following zip codes have mail services suspended until further notice

369	396	705
393	700	706
394	701	707
395	704	708

Postal Services should resume today for the following zip codes 705-708.

Missing Persons

Please Fax Form Sheet to LA State Police **NEW # 225- 925-4963**

Inquiries from Foreign Governments/Consulates – refer them to the State Department foreign inquiry line at 202-647-7640

Unemployment Insurance and Disaster Unemployment Assistance Claims – go to the nearest Department of Labor One Stop or Job Center to file claims or go to www.LAWORKS.net

IMPORTANT NUMBERS

Airport Flight Info

Metro Airport Flight Info 225-355-0333

New Orleans Flight Info 504-464-0831

Attorney General's Consumer Fraud Line 1-800-488-2770

Department of Education 1-877-453-2721

Department of Health and Hospitals

Link to requested information:

<http://www.dhh.louisiana.gov/offices/page.asp?ID=145&Detail=5149>

Link to DHH Emergency News Site

<http://www.dhhemergencynews.com>

FEMA 1-800-621-3362
1-800-462-7285 (Hearing Impaired)
www.fema.gov

FEMA is setting up a business office only at Godchaux – **NOT for applications**. Teams will establish locals asap. For know only internet & 1-800 number can process applications

Food Stamps Louisiana The phone number listed for the federal Food Stamp Hotline is not working correctly. DSS is currently trying to establish a hotline but it is not yet operational.

In the meantime know the following:

- People can use their food stamps wherever they are – even if out of state
- Current recipients will have their food stamps automatically added on Thursday, September 1st

- Emergency food stamps information will be released soon by DSS
- Once the offices are open, citizens will be able to call their local DSS, Office of Family Support office for more information

www.fns.usda.gov/fsp/outreach/states/louisiana.htm

Retailers who have problems with food stamps - contact Mike Morris

225-342-3916

Food Stamps Texas - Displaced persons from Louisiana, Mississippi, Alabama can contact Texas Department of State Health Service to apply for assistance, they will issue one month of food stamps with only a driver's license required (no questions asked). The Texas agency will also give information and locations where they can receive free gas.

For those housing anyone from these states, you can contact FEMA at 800-621-3362 to file a claim and receive assistance for your help.

Find a location, visit www.tdh.state.tx.us/

Higher Education Information - Board of Regents College Information Hotline at 1-866-415-2269. For TOPS or financial aid information, call the Louisiana Office of Student Financial Assistance (LOSFA) at 1-800-253-5626, ext. 1012.

Hotel Information (for availability & reservations) 1-800-994-8626

Problems with Hotel – Refer to Attorney General's Office 326-6705 or 1-800-488-2770

Information on Katrina 225-346-8255

Latest Coordinates 225-346-8255 CODE 8613

LA Hospital Association The Louisiana Hospital Association (LHA) has set up a tracking system to help people around the state locate healthcare workers displaced by the hurricane. To access the system, visit www.lhaonline.org

The system allows for healthcare workers that have been displaced by the hurricane to create a record of their name, hospital, their current location, a current contact number and a message in our searchable directory. It also allows them to update their record if they move to another location.

This database is searchable by the public. We ask that the public not call the LHA for updated information, as we do not have the staff needed to field phone calls.

Patients who the state evacuated 1-866-GET-INFO

Although it may take sometime, individuals can call

LA State Police 1-800-469-4828

State Police has asked that we forward all callers who wish to report outbreaks of *violence* to any one of the following numbers:

225-922-0012

225-922-0120

225-922-0179

225-922-0184

State Police is collecting those reports for all law enforcement officials.

Medications - Those individuals that have been displaced and require medicines can call: 1-800-437-9101

National Voluntary Organizations Active in Disaster (NVOAD)

<http://www.nvoad.org/>

Office of Emergency Preparedness (OEP)

225-925-7500

www.ohsep.louisiana.gov

Road Closure Hotline 1-800-469-4828

[www.lsp.org/roadandincident.nsf/\\$ViewAll?OpenView](http://www.lsp.org/roadandincident.nsf/$ViewAll?OpenView)

Road Conditions 1-800-469-4828

Road Emergencies 1-800-469-4828 or *LSP (any cell phone)

Red Cross 1-866-GETINFO(1-866-438-4636)
1-800-HELPNOW(1-800-435-7669)
225-293-1889
225-295-0104
Spanish 1-800-257-7575

Check the status of people that have been evacuated - 225-925-6626

Salvation Army 1-800-725-2769 (1-800-SALARMY)

www.salvationarmy.org

Social Security 1-800-772-1213

The Social Security Administration is doing everything it can to ensure that monthly payments get to beneficiaries affected by Hurricane Katrina.

For Direct Deposit:

If you receive your Social Security payment by direct deposit, your Social Security payment is scheduled to be deposited into your account as usual. However, if you experience any difficulty getting your payment, you can go to any open Social Security office and request an immediate payment.

For Paper Checks:

If you normally get a paper check and do not receive it, you can go to any open Social Security office and request an immediate payment.

If you are in an affected area where social security offices are closed: The Federal Emergency Management Agency (FEMA) is in the process of establishing emergency centers. Once established, Social Security employees will be there to help you get your payment.

To find the nearest local office <http://s00dace.ssa.gov/pro/fo/fo-home.html>

Special Needs Shelter Information

Alexandria	800-841-5778
Baton Rouge	800-349-1372
Lafayette	800-901-3210
Slidell/Hammond	866-280-7724
Houma/Thibodaux	800-228-9409
Shreveport	800-841-5776
Monroe	866-280-7287

State Offices	800-360-9660 225-342-0498
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State Police	Emergency Numbers 225-922-0325 225-922-0332 225-922-0333 225-922-0334
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Walgreens Employees affected by Hurricane Katrina can call 1-800-344-6859

Websites

- http://www.craigslist.org/about/help/katrina_aid.html
- http://batonrouge.craigslist.org/about/help/katrina_cl.html
- http://neworleans.craigslist.org/about/help/katrina_cl.html
- <http://www.jeffparish.net/?DocID=1531>
- <http://mississippi.gov/index.jsp>
- www.shareyourhome.org - They can only help people find homes, they are not providing any type of food, money, clothing or any other needs.
- <http://hurricanehousing.org>

GOVERNOR'S OFFICE ASSISTANCE

Receptionist 225-342-7015

Emergency / Distress Contact **Kim Hunter Reed** or **Scott Kirkpatrick**
Phone [342-9800](tel:342-9800) 342-0410
Home [383-6959](tel:383-6959)
[Kia BickhamAssistant](mailto:Kia.BickhamAssistant@la.gov) [219-4264](tel:219-4264)
Fax 342-342-8249
Email reedkh@la.gov

Emergency Shelter Contact **Johnny Anderson** **Missing/Search**
Phone 342-1263 LSP Fax
Fax 342-6671 925-4690
Email johnny.anderson@la.gov

Health Related Calls
Send all calls re: Hospitals to DHH

DHH Contacts
Trudy Horton 342-5275
Frances Hamilton 342-6726
Linda Davis 342-7092

Help and Volunteer Assistance

Contact Karen Zoeller

Phone 342-2462
Fax – 342-1494
Email KZoeller@idsmail.com
DVerrett@idsmail.com

Department of Education liaisons

Contact Veronica Howard and Jeanne Burns
Phone (Veronica 342-1864 or
Jeanne 342-1678)
Fax – 342-7099

Email veronica.howard@la.gov or
burnsj@la.gov

Legislative / Elected Officials & their Families

Contact Rochelle Dugas

Phone 342-8360

Fax 342-2984

Email Rochelle@la.gov

Social Security

**Stacey Webb, Governor's Office of
Disability Affairs**

Phone: 225/219-9478

Fax: 225/219-7550

Toll Free 877/668-2722

Email stacey.webb@la.gov

Governor's Office of Urban Affairs - Working with Johnny to get shelter inventory and with DSS re volunteers primarily contacting churches and ministry partners

Phone 342-1824

Fax 342-0994

Email nelsonc@la.gov

Governor's Office of Rural Development – Working with Johnny to get shelter inventory and with DSS re volunteers primarily contacting municipalities, mayors, etc.

Phone 342-1618

Fax 342-1609

Email bromelt@la.gov

Policy Staff & Grant Guillot - Phone and monitoring media for needs

Phone 342-7015

Fax 342-7099

Email cheniem@la.gov or championm@la.gov

Coastal Activities - Outreach with Corps of Engineers

Phone 342-3968

Fax 342-5214

Email coffees@la.gov

Indian Affairs – working with OEP

Phone 219-7556

Fax 219-7551

Email pat.amould@la.gov

Office of Community Programs – monitoringphones

Phone342-0332

Fax342-0426

Emailjoness@la.gov

Office of Disability Affairs - monitoringphones

Phone 225-219-7550

Fax225-219-7551

Emailmatt.rovira@la.gov

Oil Spill – monitoringphones

Phone219-5801

Fax219-5802

Emailshawn.guerin@la.gov

Miles Bruder and Charles Tate – helpingwith Roadclosures

Phone342-5819

Fax342-7099

Emailbrudem@la.govor tatec@la.gov

Troops to Teachers - utilizedby OHSE Pon an as neededbasis

Diana, Assistantto Adrian "Al" Almodovar, Jr.

Phone925-7429

Fax925-7518

Emailwilsond@la.gov